

AirWave ITIL/ITSM Integration Matrix

| Categories/Partners | AirWave Certified | AirWave Version | Vendor Certified | Vendor Version | Details |
|-------------------------------------|-------------------|-----------------|------------------|----------------------|---|
| NMS | | | | | |
| IBM Tivoli Netcool® | ● | 5.2 or higher | ● | 3.6 or higher | Download Netcool/OMNIBUS Integration Module for AirWave at: http://www.ibm.com/software/tivoli/opal?NavCode=1TW10NC16 |
| HPE OpenView NNM | ● | 3.0 or higher | ● | 5.0 or higher | Download AirWave Trap MIB and compile in NNM. See NMS Integration Guide for details. |
| HPE ProCurve PCM | ● | 5.2 or higher | ● | 2.0 or higher | For event based integration. See the User Guide for details. |
| Service Desk | | | | | |
| BMC Remedy | ● | 6.0 or higher | - | 7.0 or higher | Remedy integration. See User Guide for details. |
| Real Time Location Service | | | | | |
| Aruba Networks | ● | 6.1 or higher | ● | 3.2.x or higher | For event based and higher accuracy follow the instructions in the AirWave and Aruba Best Practices Guide. |
| Aeroscout | - | 6.3 | - | - | Developing partnership working towards integrated certified solution. |
| Ekahau | - | 6.3 | - | - | Developing partnership working towards integrated certified solution. |
| Event Correlation | | | | | |
| EMC SMARTs | ● | 5.0 or higher | - | - | Many customer integrating with standard AirWave trap MIB. See NMS Integration Guide for details. |
| NAC, Firewall, VPN | | | | | |
| BlueSocket | ● | 2.0 or higher | - | 2.1 or higher | RADIUS accounting integration for obtaining wireless user's names: See User Guide for details. |
| HP ProCurve 700wl & 745wl | ● | 3.1 or higher | - | 4.1.x or higher | RADIUS accounting integration for obtaining wireless user's names: See User Guide for details. |
| Cisco Clean Access (Perfigo) | ● | 5.0 or higher | - | 3.5 or higher | RADIUS accounting integration for obtaining wireless user's name: See User Guide for details. |
| Cisco 3300 VPN | ● | 5.0 or higher | - | IOS 10.x or higher | RADIUS accounting integration for obtaining wireless user's name: See User Guide for details. |
| AirWave Admin Authentication | | | | | |
| Cisco ACS | ● | 4.2 or higher | - | 3.0 or higher | To track auth failures or consolidate AirWave administrative logins. See User Guide for details. |
| Free RADIUS | ● | 6.2 or higher | - | 1.0.1 or higher | To consolidate AirWave administrative logins and privileges. See User Guide for details. |
| Juniper(FUNK) SBR | ● | 6.2 or higher | - | 6.0 or higher | To consolidate AirWave administrative logins and privileges. See User Guide for details. |
| Network Management Tools | | | | | |
| Aruba MMS | ● | 6.0 or higher | - | 2.0 or higher | To automatically import campuses, buildings, and floor plans. See User Guide for details. |
| Cisco WCS | ● | 6.1 or higher | - | 4.1 or higher | To automatically import campuses, buildings, and floor plans. See User Guide for details. |
| Cisco WLSE | ● | 5.0 or higher | - | 2.0 or higher | To leverage discovery engine and rogue information. See User Guide for details. |
| CiscoWorks | ● | 3.0 or higher | - | 2.0 or higher | To leverage discovery engine: See User Guide for details. |
| Server Infrastructure | | | | | |
| Hewlett Packard Enterprise | ● | 8.2 or higher | ● | ArubaOS-Switch16.01r | For details on supported HPE Aruba switches, refer to the Supported Infrastructure Devices Guide. |
| Dell | ● | 6.0 or higher | ● | | AirWave is a certified Dell Appliance Solution. |