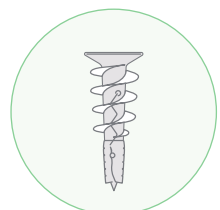


DRILL STENCIL

For secure mounting

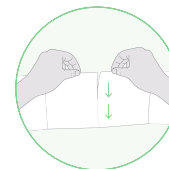
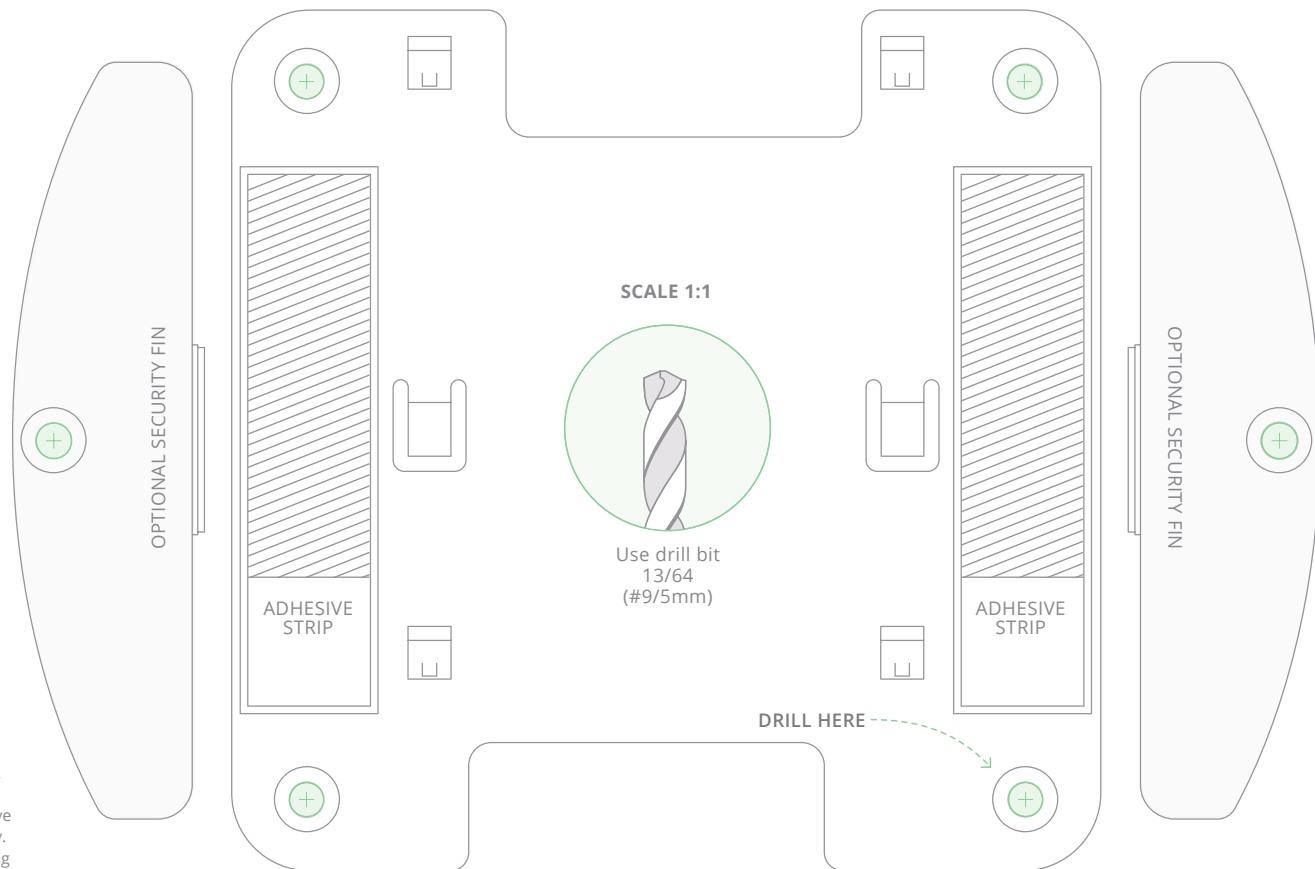


For brick wall mounting, use masonry plugs

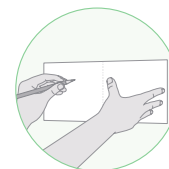


For dry wall mounting, use dry wall anchors

Always use tools and appropriate protective gear when drilling or operating machinery. **Do not** drill into walls without first checking for electrical wiring.



STEP 1:
Tear the drill stencil off along the perforated lines



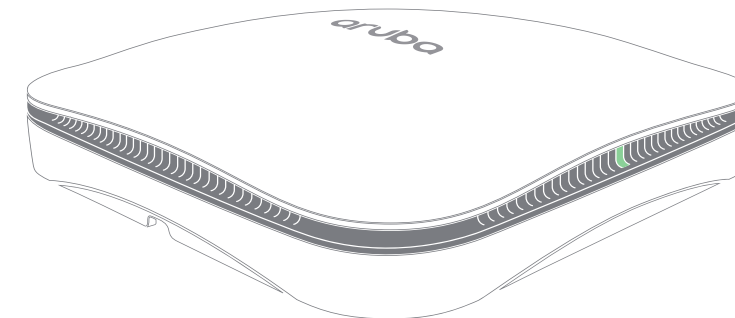
STEP 2:
Mark the drill points with a sharp pencil or pen or drill directly into the paper



STEP 3:
Drill or fix the screws directly, depending on the wall surface

TEAR HERE

INSTALLATION GUIDE



Let's set up your sensor

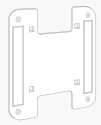
LOCATION CHECKLIST

- Near to where:
 - users congregate
 - OR Wi-Fi is used extensively
 - OR Wi-Fi performance is critical
 - OR there have been performance complaints
- At a similar height to users' phones or laptops:
 - mounted on a wall or pillar at a height of 4-5ft (1.2-1.5m)
 - OR on a desk/table
- With good mobile network coverage. If not available, ensure Ethernet is connected. Note: Mobile coverage and Ethernet is preferred, read our FAQs on sensor.arubanetworks.com/guide for supported mobile carriers
- With good Wi-Fi coverage
- Further than 5ft (1.5m) from the nearest Wi-Fi access point
- Indoors, within 32-95°F (0-35°C)
- Away from direct sunlight
- Safe from contact with water
- Away from significant electrical current
- Away from metallic surfaces
- Away from physical obstructions including cabinets, server rooms, underneath desks
- Safe from accidental damage from doors, moving furniture, equipment, and passers-by

BOX CONTENTS



1 x sensor



1 x mounting bracket



2 x security fins



1 x power adapter with adapter kit



6 x dry wall anchors
6 x masonry plugs
6 x 3mm screws

CONNECTING POWER



Power over Ethernet (PoE)

OR



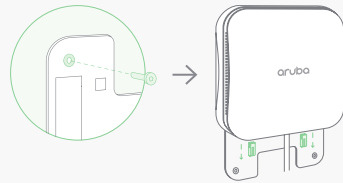
Power adapter (DC)



Warning: Do not use PoE and DC power simultaneously.

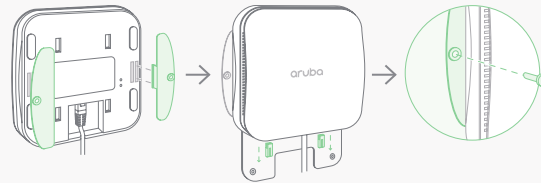
INSTALLING YOUR SENSOR

MOUNT WITH BRACKET (VERTICAL)



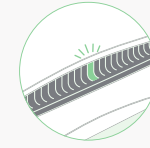
Using the supplied drill stencil, use supplied screws to mount the bracket to a vertical surface. Slide the sensor onto the bracket.

MOUNT WITH FINS & BRACKET (PUBLIC OR HORIZONTAL)



After securing the mounting bracket, snap the security fins onto the sensor, slide the sensor onto the bracket and fix the security fins to the surface with the supplied screws.

CONFIGURING YOUR SENSOR



Wait for status light to blink green



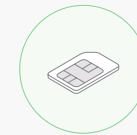
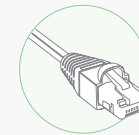
Configure your sensor at sensor.arubanetworks.com/start



Please be patient while your sensor connects. Depending on your connection, sensor software can take a few minutes to boot and update

CONNECTIVITY & STATUS LIGHT

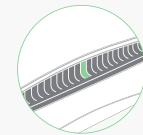
SENSOR CONNECTIVITY



Your sensor has an Ethernet port and fully managed LTE connectivity. Make sure the sensor can connect to the Internet through either:

- **Cellular:** ensure good cellular coverage on T-Mobile in USA or an international roaming partner outside USA (see full list in sensor.arubanetworks.com/guide), or
- **Ethernet:** ensure open Internet access on port 80 and port 443

TROUBLESHOOTING SENSOR STATUS



Status light will blink green when ready to configure. Please take note if status light is one of the following colors:

- **Yellow:** Rebooting / power unplugged
- **Orange:** No connectivity
- **Red:** Sensor issues

If one of these colors persist for several minutes, please restart the setup process with the sensor plugged into an unrestricted Ethernet port. If status light does not blink green within 10 minutes, please contact support.



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